



Unit 1, 50 Parker Court  
Pinkenba, QLD 4008 Australia  
[www.impedimed.com](http://www.impedimed.com)

**Discontinuation of ImpediMed L-Dex® U400 BIS Extracellular Fluid Analyzer**

**Models affected: L-Dex U400**  
**Product codes: 222-LDEXU400, 242-LDEXU400**

Dear Valued Customer,

This letter serves as a formal notification that ImpediMed has discontinued manufacturing the L-Dex U400 devices as of July 2017. Remaining inventory is available through certain sales and distribution channels for those requiring a research device. Standard, commercial sales of the L-Dex technology will be replaced by the ImpediMed SOZO® digital health platform, which includes L-Dex. ImpediMed will continue to provide service and support of the U400 products for 5 years from the date of manufacture of the device. Any warranty-related issues will continue to be handled under your current warranty agreement.

Should you have any product servicing or technical support questions, please contact us at:


In the USA: ImpediMed Inc. at +1-760-585-2100 or [tsu@impedimed.com](mailto:tsu@impedimed.com)  
Outside the USA: ImpediMed Limited at +61-7-3860-3700 or [ts@impedimed.com](mailto:ts@impedimed.com)

We appreciate and value our business relationships and look forward to your continued interest in our products. ImpediMed is currently selling the SOZO platform for those wishing to upgrade from the U400. Please contact ImpediMed for additional details.

In the USA: ImpediMed Inc. at +1-760-585-2100 or [info@impedimed.com](mailto:info@impedimed.com)  
Outside the USA: ImpediMed Limited at +61-7-3860-3700 or [enquiries@impedimed.com](mailto:enquiries@impedimed.com)

We look forward to working closely with your organization to ensure a smooth transition for those planning to upgrade. Thank you for your continued support of ImpediMed.

Sincerely,

  
Catherine Kingsford  
SVP Medical Affairs  
ImpediMed Limited

M-240 01Nov2018